



Philippine Amusement and Gaming Corporation

MEMORANDUM

September 14, 2023

TO : **ALL LICENSEES**

THE GENERAL MANAGERS / BRANCH MANAGERS / OIC
All Casino Filipino Branches and Satellite Operations Groups

THE COMMITTEE CHAIRMAN
Responsible Gaming Committee of Assessors

FROM : **THE ASSISTANT VICE PRESIDENT**
Gaming Licensing and Development Department

SUBJECT : **STANDARD RESPONSIBLE GAMING POSTERS/SIGNAGES**

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In our continuing efforts to improve PAGCOR's Responsible Gaming (RG) program, we are providing you with updated standard RG posters/signages to boost awareness to all stakeholders in the gaming industry, particularly the following:

1. RG poster/signage on persons who are prohibited to enter, stay, and/or play in all PAGCOR-operated and licensed/regulated gaming establishments; and
2. RG Slogan

Minimum size requirements of the above materials are 3feet x 5feet and 18inches x 24inches, respectively.

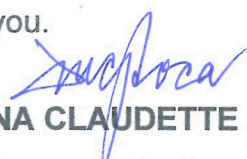
Please scan QR code below for print-ready file format of the RG poster and slogan designs that should be posted in your respective gaming establishments by October 30, 2023, to replace the old designs. *Item 1* should be posted in all access points such as entrances, toilets, etc., while *item 2* should be posted in all conspicuous locations within the gaming premises, such as cashier's booth, registration area, etc. No other versions or modifications should be done on the standard designs.

Moreover, may we reiterate compliance to other RG programs (checklist attached) specified in the Responsible Gaming Code of Practice (RGCP) Version 6.0, to ensure completeness during the conduct of Compliance Verification by GLDD personnel.

For inquiries and clarifications, please contact ROI Marrise Frances B. Sabido at telephone no. 8522-0299 local 5021 or email us at ResponsibleGaming@pagcor.ph.

For strict compliance.

Thank you.


MA. VINA CLAUDETTE P. OCA

cc: *Chairman and Chief Executive Officer*
President and Chief Operating Officer
General Manager/Head, Licensing and Regulatory Group
Assistant Vice President, E-Games Licensing Department
Assistant Vice President, Off-shore Gaming Licensing Department
Assistant Vice President, Compliance Monitoring and Enforcement Department-IG
Assistant Vice President, Compliance Monitoring and Enforcement Department-IR

5F New Coast Hotel Manila • 1588 MH Del Pilar cor Pedro Gil Streets, Malate Manila, 1004 Philippines
(632) 8242-0121 • Website: www.pagcor.ph



RESPONSIBLE GAMING PROGRAMS CHECKLIST

RG Slogan

Access Points
Toilets

RG Standard Information

(Age restriction, slogan, link to PAGCOR regulatory website, RG Email Address)

Exclusion Application Forms

Self
Family
Licensee-Emanating

Helpline

Hotline (mobile or landline)
Email Address / Website
Contact number of therapists, counselors and/or rehabilitation centers

Signages and Posters

Age restriction/prohibition of under 21 logo
Definition of Problem Gambling
Signs of Problem Gambling
Negative impact of excessive gambling on the individual, family & society
Prohibited / restricted persons

Access to NDRP

Training and Management of Staff (Responsible Gaming)

(Provide attendance list or certification or alike)

RG Helpdesk / Kiosk

Committee of Assessors