



Philippine Amusement and Gaming Corporation

Creating Opportunities Beyond Gaming

I-GAMING LICENSING AND REGULATIONS GROUP E-Games / E-Bingo Licensing Department

MEMORANDUM

18 August 2022

TO : ALL OPERATORS AND SERVICE PROVIDERS OF REMOTE GAMING PLATFORMS

FROM : THE ASSISTANT VICE PRESIDENT

SUBJECT : REITERATION ON PROHIBITION OF BANNED PERSONALITIES TO ACCESS THE REMOTE GAMING PLATFORMS

This has reference to the anecdotal information that banned personalities are able to access certain remote gaming platforms (RGPs).

Pursuant to the **Revised Regulatory Framework for the Remote Gaming Platform**, persons below twenty-one (21) years of age and banned personalities as provided under Memorandum Circular No. 6, series of 2016 of The Office of the President, shall not be allowed to register and avail the services of a remote gaming platform.

In view thereof, all Operators and Service Providers of PAGCOR-approved RGP must strictly comply with the prescribed Player Account Registration requirements and procedures, most especially as regards the prescribed or mandatory information for the Know-Your-Customer (KYC) process, i.e. Full Name, Date of Birth, Current Address, Contact Number, Source of Income, and Valid Government-issued Identification Card.

Furthermore, every gaming platform must strictly have a verification process in order to verify the identity of the player and the information provided where video calling is utilized to verify and confirm the identity and the submitted information and IDs of the player prior to confirmations of his/her account.

Finally, PAGCOR's National Database of Restricted Persons (NDRP) shall be used by the Service Providers as well as its Operators as a tool from where persons listed therein shall not be registered or when applicable, shall have the accounts of those present thereat suspended.

Foregoing considered, we caution that in case of a verified offense, the applicable penalties as provided for in the **Table of Penalties for the Remote Gaming Platform**, i.e. fines, suspension, and/or revocation of the approval, shall be imposed.

For your guidance and strict compliance.

Thank you.


JEREMY B. LUGLUG

cc: OCCEO
VP, IGLRG
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