



Philippine Amusement and Gaming Corporation

I-GAMING LICENSING AND REGULATION GROUP
Electronic Gaming Licensing Department



MEMORANDUM

24 September 2024

**TO : ALL SERVICE PROVIDERS
ALL GAMING VENUE OPERATORS
ALL GLDD-ENROLLED SUPPLIERS
ALL LICENSEES OF INTEGRATED RESORTS
ALL CONCERNED PARTIES**

FROM : THE OFFICER-IN-CHARGE

**SUBJECT : REGULATORY FRAMEWORK FOR THE ACCREDITATION OF
SERVICE PROVIDERS AND PROCESSING OF SYSTEM-
RELATED REQUESTS REV. NO. 2**

Please be informed that the PAGCOR's Board of Directors, in its meeting held on 19 September 2024, approved the implementation of the Regulatory Framework for the Accreditation of Service Providers and Processing of System-Related Requests Rev. No. 2, containing the following amendments/revisions, among others:

1. Inclusion of a pop-up or reminder notice upon every entry/access to the gaming lobby or webpage, informing the prospective players of the personalities that are not allowed to register and/or play online games. Said notice shall include a provision indicating the forfeiture of funds or credits in favor of the Government from the account of players who are found ineligible to play (sample attached);
2. Inclusion in the initial requirements during online player registration the submission of a valid government-issued ID and a selfie holding the submitted ID or any similar method/procedure of verification as may be determined to be similar or compliant by EGLD;
3. Reduction to three (3) calendar days from seven (7) days for online registration of players to conduct the full KYC process;
4. Provisions on the establishment of Gaming Venue shall not apply to Licensee of an Integrated Resort (IR) that is a holder of Gaming License;
5. Requiring the accredited Service Providers of Online Poker Games to establish or contract a duly licensed Online Poker Games gaming venue with

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a minimum of two (2) gaming terminals, in lieu of establishing or contracting a typical Poker Club. Accordingly, the provisions on the regulatory fees and Performance Cash Deposit (PCD) for Sports Betting shall likewise apply to Online Poker Games.

The implementation by the Service Provider of Items 1 to 3 above shall be effective immediately until 01 November 2024;

The Regulatory Framework for the Accreditation of Service Providers and Processing of System-Related Requests Rev. No. 2 with effectivity date of 19 September 2024 may be viewed or downloaded through the link, <https://www.pagcor.ph/regulatory/regulatory-manual-ebld.php>.

For your information and guidance.

Thank you.



LUIS C. MASILANG

cc: OCCEO
VP, IGLRG
VP, MEG
OIC, CMED-EG

IMPORTANT NOTICE

The following personalities are not allowed to register and/or play in this online gaming website:

- Government Official or employee connected directly with the operation of the Government or any of its agencies.
- Member of the Armed Forces of the Philippines, including the Army, Navy, Air Force, or the Philippine National Police.
- Persons under 21 years of age.
- Persons included in the PAGCOR's National Database of Restricted Persons (NDRP).
- Gaming Employment License (GEL) holder.

Funds or credits in the account of player who is found ineligible to play shall mean forfeiture of said funds/credits in favor of the Government.