



August 20, 2025

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Gentlemen / Mesdames:

Please be informed that the PAGCOR Board of Directors (BOD), in its meeting held on August 13, 2025 approved the following:

- Consolidated CRM for Licensed Land-Based Casinos (LLBC), Version 0
- Revised CRM Forms
- Regulatory Framework for Offenses and Penalties for LLBC

The above documents shall be published at PAGCOR Regulatory Website:
<https://pagcor.ph/regulatory/casinos.php>.

Please note of the following implementation timeline:

System-Related Provisions

Licensees shall be given a six-month-transition period from notice of BOD approval of the revised CRM to align their internal systems and controls accordingly.

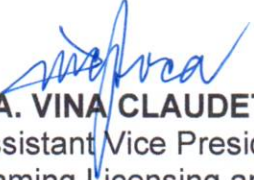
However, licensees that have acquired or implemented a new Casino Management System or other casino-related systems in 2025, or those with existing systems that require additional time to configure necessary functionalities for full compliance may be granted an extension, subject to a written request - based on justified technical or operational grounds - submitted to PAGCOR within one (1) month from receipt of the notice of Board approval.

Non-System-Related Provisions

All provisions not dependent on system configuration - particularly those related to reporting formats, documentation standards, internal procedures, and manual processes - shall take effect immediately upon approval of the revised CRM by the BOD.

Thank you.

Very truly yours,



MA. VINA CLAUDETTE P. OCA
Assistant Vice President
Gaming Licensing and Development Department

cc: *The Senior Vice President, LBO-LRG*