



ELECTRONIC GAMING MACHINES GAME CONVERSION NOTIFICATION FORM

Page No.	Page 1 of 2
Form No.	GLDD-971
Revision No.	6
Effectivity	Aug. 20, 2025

CRM FORM NO. 11

*Use this form to notify PAGCOR regarding Electronic Gaming Machines (EGMs) game conversion in the casino. Please accomplish this form by providing correct and complete information. The Licensee shall submit this form to GLDD at least **one (1) business day** prior to intended date of implementation.*

PLEASE NOTE THAT PAGCOR RESERVES THE RIGHT TO CONDUCT POST-AUDIT OF THE GAME CONVERSION OF EGMs IN THE CASINO.

Licensee : _____
 Name of Casino : _____ Date : _____
 Date of Implementation : _____

SECTION A: PROPOSED EGMs GAME CONVERSION (TO BE PROVIDED BY LICENSEE)

Please be informed of the EGMs game conversion in the casino as detailed below:

Manufacturer: _____

SM No.	Serial No.	Type (Link/SA)	PAGCOR Tag No.	Game Themes	
				From	To

Proposed Parameter Settings for New Games of the abovementioned EGMs:

Serial No.	Game Theme	Deno	Jackpot Level	Jackpot Range		Jackpot RTP%		Total Jackpot RTP%	Base Game RTP%	Total RTP%
				Min.	Max.	Start Up %	Increment %			

(Note: Please use additional sheet/s if the space provided above is not sufficient.)

We confirm and undertake to do the following:

- The Return-to-Player (RTP) percentage of each EGM is within the range of a minimum of ninety percent (90%) to less than ninety five percent (97%), which is the RTP percentage requirement of EGM under Regulation 4 Section 3 of the Casino Regulatory Manual (CRM) for Licensed Land-Based Casinos.
- The Licensee warrants that the new game of each EGM is consistent with the game certified to have been tested by an Independent Testing Laboratory (ITL) duly recognized by PAGCOR and have passed the PAGCOR Technical Standards.
- A joint meter reading with the PAGCOR Monitoring Team (PMT) shall be conducted before the breaking of seal for the opening of logic door. Inspection of the meters shall likewise be jointly conducted with the PMT after re-sealing of the logic door has been affected.
- RAM clear procedures shall be in accordance with Regulation 4 Part 3 Section 2 of the said CRM.
- A functionality test shall be conducted on the EGMs in order to ensure that actual machine settings will reflect above parameter settings and EGM transactions are captured by the Casino Management System. Functionality test shall be conducted based on a checklist which shall be prepared by the Licensee. The results of the functionality test should be favorable prior to commercial operation of the EGMs.
- Actual machine setting of each EGM shall reflect the RTP settings indicated above.
- Any losses resulting from deviation to the above parameter settings shall be solely shouldered by the Licensee.
- The abovementioned undertakings shall be carried out in close coordination with the Compliance Monitoring and Enforcement Department and the PMT.



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Name of Requestor : _____ Signature : _____
Position Title : _____ Date: _____

SECTION B: SUBMISSION INSTRUCTIONS

Once Section A is completed, please submit this form to GLDD via the PAGCOR Enterprise Content Management System (ECMS) which may be accessed through the following URL: www.ecms.pagcor.ph .

If submission of this form is done through the ECMS, an e-mail notification confirming receipt shall be received. The status of the application can be viewed and monitored through the online account created using the same system. Operator can also download and print the acknowledgment generated as proof of submission.

If no e-mail notification is received, the Operator may inquire from the Gaming Licensing & Development Department through the contact details:

Tel. No. (+632)8522-0299/8522-1357/8522-1324 (Local 1148)

SECTION C: ACKNOWLEDGEMENT OF NOTIFICATION (TO BE FILLED OUT BY GLDD)

☐ RECEIVED with REFERENCE NO. _____

By: Printed Name: _____ Signature: _____
Position Title: _____ Date: _____