



Philippine Amusement and Gaming Corporation

I-GAMING LICENSING AND REGULATIONS GROUP E-Games Licensing Department

MEMORANDUM

13 November 2023

**TO : ALL APPLICANTS
ALL GAMING VENUE OPERATORS
ALL GAMING SYSTEM SERVICE PROVIDERS**

FROM : THE ASSISTANT VICE PRESIDENT

**SUBJECT : OFFICIAL E-MAIL ADDRESSES OF E-GAMES LICENSING
DEPARTMENT (EGLD)**

The E-Games Licensing Department (EGLD) is the regulatory arm of PAGCOR that processes all applications of Gaming System Service Providers including the evaluation of all requests for approval of system related matters. EGLD, likewise processes the application for establishment and operation of Gaming Venues and subsequently issues Gaming License (GL) to a qualified applicants/operator.

Accordingly, may we reiterate that the following are the only official email addresses of EGLD for submission of applications and requests:

No.	E-Mail Address	Remarks
1	eGaming_Licensing@pagcor.ph	Application for new, renewal, amendment, and termination of License and all licensing-related inquiries and concerns
2	eGaming_Compliance@pagcor.ph	Submission of Compliance Documents, i.e., annual documents submission and all compliance-related inquiries and concern
3	eGaming_Forms@pagcor.ph	Submission of all prescribed forms relative to Operational Requests, Notifications and Approval relative to the operations of gaming site and all concerns related thereof
4	eGaming_Policy@pagcor.ph	Application for new games/systems, accreditation for service providers and all policy-related inquiries and concerns.

For your information and guidance.

Thank you.


JEREMY B. LUGLUG

cc: OCCEO
VP, IGLRG

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