



I-GAMING LICENSING AND REGULATION GROUP
Electronic Gaming Licensing Department

MEMORANDUM

July 13, 2026

TO : ALL GAMING SYSTEM ADMINISTRATORS
ALL GAMING VENUE OPERATORS
ALL LICENSEES OF INTEGRATED RESORTS
ALL GAMING AFFILIATES
ALL SUPPORT SERVICE PROVIDERS
ALL APPLICANTS AND CONCERNED PARTIES

FROM : THE OFFICER-IN-CHARGE

SUBJECT : PROVISIONS ON POST-OPERATIONAL ACTIVITIES FOR
GAMING SYSTEM ADMINISTRATORS AND BUSINESS-TO-
BUSINESS PROVIDERS

As part of the continuing review of existing policies to establish standardized post-operational requirements for Gaming System Administrators (GSA) and Business-to-Business (B2B) Providers in relation to the cancellation of their accreditation and to support the processing of Performance Cash Deposit (PCD) refund applications, please be informed that the PAGCOR Board of Directors (BOD), in its meeting on July 9, 2026, approved the following:

1. Implementation of the following amendments to the Regulatory *Framework for the Accreditation of Gaming System Administrators Rev. No. 0*:

FROM	TO
III. ACCREDITATION PROCEDURES	III. ACCREDITATION PROCEDURES
19. Upon voluntary cancellation of accreditation, the GSA shall undertake the required post-operational activities prior to the refund of the PCD.	19. Upon cancellation of accreditation, the provisions on post-operational activities shall apply: a. Upon issuance by the EGLD of the notice of approval of the cancellation of accreditation, whether caused by voluntary application, revocation, or any other cause, the GSA shall undertake the following post-operational activities, as applicable, within ninety (90) days from the date

a. The GSA shall be required to submit the following: i. Board Resolution signifying the request for refund of PCD and the assignment/appointment of the authorized representative to transact/sign documents relative thereof; and ii. Original copy of corresponding Official Receipt (OR) issued by PAGCOR for the PCD. If the same is not available, an Affidavit of Loss and a Board Resolution attesting the same shall be presented.	of notice of cancellation of accreditation: i. Electronic Gaming System (EGS) and Online Gaming Platform (OGP) shall remain accessible solely for fund withdrawal transactions only for a <u>maximum period of sixty (60) days</u>. Thereafter, the GSA shall remove all gaming-related digital assets from equipment/terminals and fully deactivate its EGS / OGP. ii. Removal of all PAGCOR-related collaterals, including PAGCOR logo, and any displayed copy of accreditation certificate/s from its office premises b. Submit to the EGLD the duly accomplished Request for Refund of Performance Cash Deposit (EG Form No. 40) together with the following documentary requirements: i. Notarized Board Resolution signed by at least the majority of the Board of Directors signifying the request for refund of PCD and the assignment / appointment of the authorized representative to transact/sign the documents relative thereto. ii. Original copy of corresponding Official Receipt (O.R.) issued by PAGCOR for the PCD. If the same is not available, an Affidavit of Loss and a Board Resolution attesting the same shall also be presented. iii. Notarized sworn affidavit stating the following: • That the GSA has notified its contracted PAGCOR-accredited entities on its service decommissioning following the cancellation of its accreditation;
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	• That the GSA has removed all PAGCOR-related collaterals, including PAGCOR logo, and any displayed copy of accreditation certificate from its office premises; • That the GSA has removed all gaming-related digital assets from equipment / terminals and fully deactivated its EGS / OGP • That the arrears with the GSA's stakeholders (i.e., rent, utilities, suppliers, salaries of employees) have been paid; and • That the GSA acknowledges that the deactivation of EGS/OGP shall not diminish its liability for any unsettled player funds arising from its operations during the period of accreditation, and that it remains fully responsible for such obligations including any subsequently determined claims under applicable Philippine laws. iv. Copy of latest General Information Sheet (GIS) and Beneficial Ownership Declaration form duly acknowledged/authenticated by the SEC v. Copy of Certificate of Incorporation vi. Release, Waiver, and Quitclaim c. The CMED-EG shall conduct verification of the GSA's compliance with the post-operational activities to ensure that the same are undertaken by the GSA within the prescribed period, where a corresponding report shall be submitted to the EGLD indicating the results of CMED-EG's verification.
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b. The EGLD shall evaluate and initiate the preparation of the PCD Schedule. The same shall be forwarded to the PAGCOR's Accounting Department for the determination of outstanding obligations and computation/verification of the final amount for a refund. c. Upon compliance of the GSA with the submission of documentary requirements, post-operational activities, and the final amount for refund have been verified, the EGLD shall recommend to the PAGCOR Board of Directors the refund of the GSA's PCD, net of any outstanding obligations to PAGCOR. Outstanding obligations if any shall be offset against its PCD prior to the release of the refund.	The CMED-EG shall strictly monitor the post-operational activities of GSAs resulting from the cancellation of accreditation, including but not limited to the full deactivation of EGS/OGP. d. The EGLD shall evaluate and initiate the preparation of the PCD Schedule. The same shall be forwarded to the Accounting Department (AD) for the determination of outstanding obligations and computation/verification of the final amount for a refund. e. Upon compliance of the GSA with the submission of documentary requirements, post-operational activities, and the final amount for refund have been verified, the EGLD shall recommend to the PAGCOR Board of Directors the refund of the GSA's PCD, net of any outstanding obligations to PAGCOR. Outstanding obligations if any shall be offset against its PCD prior to the release of the refund.
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2. Implementation of the following amendments to the *Regulatory Framework for the Accreditation of Gaming Affiliates and Support Service Providers Rev. No. 1*:

FROM	TO
III. ACCREDITATION PROCEDURES 21. Upon termination of operation or revocation of accreditation, the Game Affiliate or Support Service Provider shall undertake the required post-operational activities prior to the refund of the PCD.	III. ACCREDITATION PROCEDURES 21. Upon termination of operation or cancellation of accreditation, the provisions on post-operational activities shall apply: a. Upon issuance by the EGLD of the notice of approval of the cancellation of accreditation, whether caused by voluntary application, revocation, or any other cause, the B2B Provider shall undertake the following post-operational activities, as applicable, within ninety (90) days from the date

a. The Game Affiliate or Support Service Provider shall be required to submit the following:	of notice of cancellation of accreditation: <i>Items (i) and (ii) shall only apply to GCPs with live production facility and gaming studio set up</i> i. After the issuance of the notice of cancellation of accreditation, submit to the EGLD a duly accomplished Closing Inventory List of Gaming Equipment and Paraphernalia (EG Form No. 37) enumerating the total inventory of all gaming equipment and paraphernalia currently located at the live production facility and gaming studio set-up, certified correct by CMED-EG (as applicable). Disposal of the electronic gaming machines or terminals, gaming equipment and/or paraphernalia through the following manner: • Ship out of Philippine territory; • Transfer to another Service Provider; • Return to its Supplier; or • Destruction. ii. Submit to the EGLD a duly accomplished Transfer of Gaming Equipment Notification Form (EG Form No. 13) iii. Removal of all gaming-related digital assets from the gaming equipment / terminals, and/or the full deactivation of service system. iv. Removal of all PAGCOR-related collaterals, including PAGCOR logo, and any displayed copy of accreditation/PTH certificate from its office premises / live production facility and gaming studio set-up. b. Submit to the EGLD the duly accomplished Request for Refund of Performance Cash Deposit (EG Form
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i. Board Resolution signifying the request for refund of PCD and the assignment/appointment of the authorized representative to transact / sign documents relative thereof; and ii. Original copy of corresponding O.R. issued by PAGCOR for the PCD. If the same is not available, an Affidavit of Loss and a Board Resolution attesting the same shall be presented.	No. 40) together with the following documentary requirements: i. Notarized Board Resolution signed by at least the majority of the Board of Directors signifying the request for refund of PCD and the assignment / appointment of the authorized representative to transact/sign the documents relative thereto. ii. Original copy of corresponding Official Receipt (O.R.) issued by PAGCOR for the PCD. If the same is not available, an Affidavit of Loss and a Board Resolution attesting the same shall also be presented. iii. Notarized sworn affidavit stating the following: • That B2B Provider has notified its contracted PAGCOR-accredited entities on its service decommissioning following the cancellation of its accreditation. • That the B2B Provider has removed all PAGCOR-related collaterals, including PAGCOR logo, and any displayed copy of accreditation/PTH certificate from its office premises / live production facility and gaming studio set-up. • That the B2B Provider has removed all gaming-related digital assets from equipment / terminals and fully deactivated its service system • That the arrears with the B2B Provider's stakeholders (i.e., rent, utilities, suppliers, salaries of employees) have been paid. <i>This requirement shall not apply to Payment Channels.</i> iv. Copy of latest General Information Sheet (GIS) and Beneficial
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	Ownership Declaration form duly acknowledged/authenticated by the SEC v. Copy of Certificate of Incorporation vi. Release, Waiver, and Quitclaim c. The CMED-EG shall conduct verification of the B2B Provider's compliance with the post-operational activities to ensure that the same are undertaken by the B2B Provider within the prescribed period, where a corresponding report shall be submitted to the EGLD indicating the results of CMED-EG's verification. d. The CMED-EG shall strictly monitor the post-operational activities of B2B Providers resulting from the cancellation of accreditation, including but not limited to the full deactivation of service system.
iii. The EGLD shall evaluate and initiate the preparation of the PCD Schedule. The same shall be forwarded to the Accounting Department for the determination of outstanding obligations and computation/verification of the final amount for a refund. iv. Upon compliance of the Game Affiliate or Support Service Provider with the submission of documentary requirements, post-operational activities, and the final amount for refund have been verified, the EGLD shall recommend to the PAGCOR Board the refund of the PCD, net of any outstanding obligations to PAGCOR. Outstanding obligations if any shall be offset against its PCD prior to refund.	e. The EGLD shall evaluate and initiate the preparation of the PCD Schedule. The same shall be forwarded to the Accounting Department (AD) for the determination of outstanding obligations and computation/verification of the final amount for a refund. f. Upon compliance of the B2B Provider with the submission of documentary requirements, post-operational activities, and the final amount for refund have been verified, the EGLD shall recommend to the PAGCOR Board of Directors the refund of the B2B Provider's PCD, net of any outstanding obligations to PAGCOR. Outstanding obligations if any shall be offset against its PCD prior to the release of the refund.

3. The above table of amendments shall form part of the Regulatory Frameworks under Item Nos. 1 and 2 and shall be designated as follows:

- Item 1 - **Annex F** of the Regulatory Framework for the Accreditation of Gaming System Administrators Rev. No. 0; and
- Item 2 - **Annex F** the Regulatory Framework for the Accreditation of Gaming Affiliates and Support Service Providers Rev. No. 1.

4. The above amendments shall take effect upon approval of the Board of Directors.

For your information and guidance.

Thank you.


JESSA MARIZ R. FERNANDEZ

cc: OCCEO
AVP, AD
AVP, CMED-EG