



Republic of the Philippines
Department of Migrant Workers

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IMPLEMENTATION AND USE OF OFW TRAVEL PASS

In line with the Department's digitalization initiatives and ongoing efforts to streamline overseas deployment processes and enhance welfare and protection measures for overseas Filipino workers (OFWs), all relevant parties are hereby informed about the proper use and implementation of the OFW Travel Pass, which can be accessed through the eGovPH super application.

I. COVERAGE

The OFW Pass will initially cover all rehire or returning workers (Balik-Manggagawa), including those who obtained OEC Exemptions through DMW online systems.

II. MECHANICS OF IMPLEMENTATION

1. Downloading and Registration

The OFW must first download the eGovPH app from the Apple App Store or Google Play Store. The app is free and requires user verification before access.

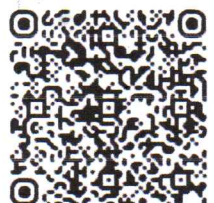
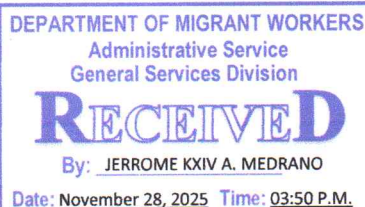
2. Accessing the OFW Travel Pass

After successfully registering on the eGovPH app, the user can go to the National Government Agencies (NGA) section and select the Department of Migrant Workers (DMW) tab to access the Balik-Manggagawa service and generate an OFW Travel Pass.

3. System-Generated Issuance

The application will automatically generate a Travel Pass for OFWs with active and existing contracts in the system.

For workers with expired contracts, the system will prompt the user to update their employer and jobsite information.



4. Validation of Employment Status

A Travel Pass will only be issued to workers who are returning to the same employer and destination country.

Workers who change their employer and/or jobsite will automatically be referred by the application to the DMW Online Systems for scheduled in-person processing at the nearest DMW Regional Office or Migrant Workers Office.

III. OFW TRAVEL PASS FEATURES

1. Validity

The Pass is valid for ninety (90) days from its issuance date and can be voided or renewed by the worker at any time, without needing to file a service ticket through the system.

2. QR Code and Status Monitoring

Each Travel Pass includes a QR Code that can be verified using the scanner available on the Department's official website. The Pass also uses a color-coding scheme to indicate its status, as follows:

- Gray – Pass not yet generated or has been voided
- Green – Active
- Blue – Used
- Amber – Expiring
- Red – Expired

3. Secured and Safer Transaction

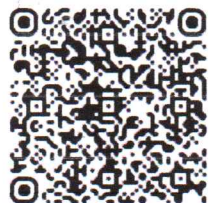
Securing an OFW Travel Pass through the **eGovPH Super application** offers improved safety, security, and reliability because of its advanced identity verification system that ensures only legitimate workers can access and obtain the pass.

4. Inter-Agency Connectivity

All records generated through the application are securely transmitted electronically to the Bureau of Immigration (BI) and the eTravel Information System. This safeguards sensitive personal and employment data and ensures these records can be used as official references during deployment processing and for issuing the eTravel Pass.

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IV. CONTINUOUS USE OF DMW ONLINE SERVICES

The DMW Online Services will stay accessible on the Department's official website to handle applications outside the scope of the OFW Travel Pass system. This guarantees continued access to essential services for worker categories and transaction types that require separate review, processing, or paperwork.

V. TRAVEL TAX AND TERMINAL FEE EXEMPTION

The OFW Travel Pass will serve as additional proof of overseas employment for claiming travel tax and terminal fee exemptions and must be accepted by airlines and airport service counters.

Printed OFW Passes issued through existing DMW Online Services, including those temporarily or manually issued by the Migrant Workers Airport Assistance Center (MWAAC), will continue to be recognized as valid exit clearances and accepted as official proof of overseas employment.

The Department enjoins all airlines, airport authorities, and relevant government agencies to provide full assistance to OFWs using the OFW Travel Pass and to recognize it for all airline and airport-related transactions. To support this, the Department, through the Management Information Technology Services (MITS), will deploy a dedicated QR reader and reporting system to facilitate the verification, documentation, and monitoring of OFW Travel Pass usage.

VI. OFW SUPPORT AND ASSISTANCE

To ensure a smooth implementation and uninterrupted access to the OFW Travel Pass, OFWs can get assistance via email at support.hub@dmw.gov.ph or by calling us at the following phone numbers: (0630) 8721-9496 or (063)8727-7778.

For information and strict compliance.


HANS LEO J. CACDAC
Secretary

27 November 2025

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